# Welcome to Liverpool Primary Schools End of Summer Term Newsletter

### We have been focusing on:

- Quality and choice of pupil meals
- Providing great service
- Focus on health and wellbeing
- Supporting the environment
- UIFSM

#### Quality and choice of pupil meals

Chartwells have carried outextensive research into the wants and needs of its consumer, our pupils, and their families. The new menu has been developed based on this insight so that pupils have a wide range of choice, whilst we ensure the highest level of quality is reached.

#### Providing great service

We have ensured that our unit teams are engaged and proactive to meet the needs of all the pupils they feed. This also means that we are working harder to engage with you, the parents, to gain yourfeedback!

### Focus on health and wellbeing

We have continued to develop our extensive education programme covering topics including mental health, global flavours and future foods. Chartwells have also developed a host of new modules aimed at giving pupils more insight into where their food comes from and how their meals are made.

### Supporting the environment

As a company, Chartwells have a strong focus on being as sustainable as possible. Through reducing waste, reusing washable plastics and recycling materials, we aim to do the least amount of harm to the environment as possible.

#### **Uuniversal Infant Free School Meals**

If your child is in reception or year 1 and 2, then you are entitled to free school meals through the Government's 'Universal Infant Free School Meals' initiative



Save time today, order a Chartwells meal!

All of our school meals are nutritionally balanced to support children's growth and health. We work hard to ensure that your children's favourite dishes are on the menu, including pizza, roast dinners and burgers, as well as a range of meals for Medical Diets.



## COVID19 Update

We want to share with you the key things that have changed as a result of COVID-19 and what we are doing to help address the concerns and new expectations of the school, you the parents and our pupils.

#### As our pupils return...

- Pupils will be excited to see their friends, but some will be nervous about being in large groups in the dining hall or classroom
- As schools reopen, pupils will eat with us again, but parents will want some reassurance. Cleanliness and social distancing are key
- •Parents need to know everything we are doing from frequent cleaning of high-touch areas to employees wearing Personal Protection Equipment (PPE) where required, to making sure food is covered for protection
- •We have created a set of child friendly social distancing signage to support the social distancing protocols

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- We have created a set of child friendly social distancing marketing to help educate pupils around the 2 metre rule

### Making our teams and pupils feel safe is our top priority!



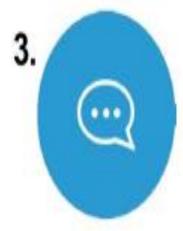
Getting prepared
Readying our teams
and dining halls to

open for pupils meal

times



Welcome back Serving pupils in asafe environment



Continuous engagement With pupils and parents asthey return



## Your Feedback!

What's most important to a parent?

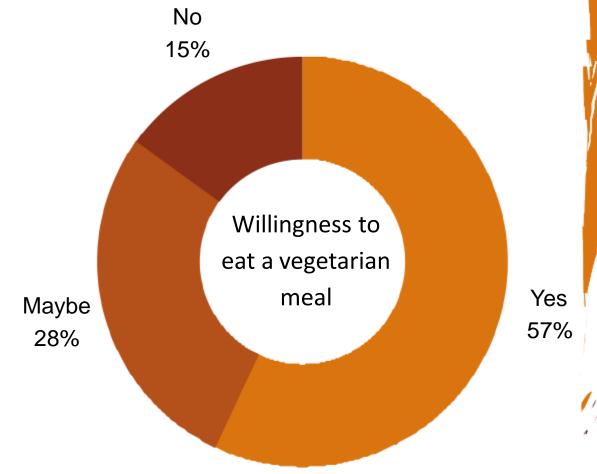
- Enjoyment
- Nutrition
- My child eats!
- Dietary needs
- Portion size
- Expense
- Low sugar
- Cultural needs
- Other

The most important thing to parents is that their child eats a meal and enjoys it.

- 59% said the most important thing is that their child ate a meal and enjoyed it.
- 29% said the most important thing was that their child's meal was nutritious

Wegetarian meals

%5% of children would eat or may eat a vegetarian option if the meat option was not something they liked



Packed Lunches

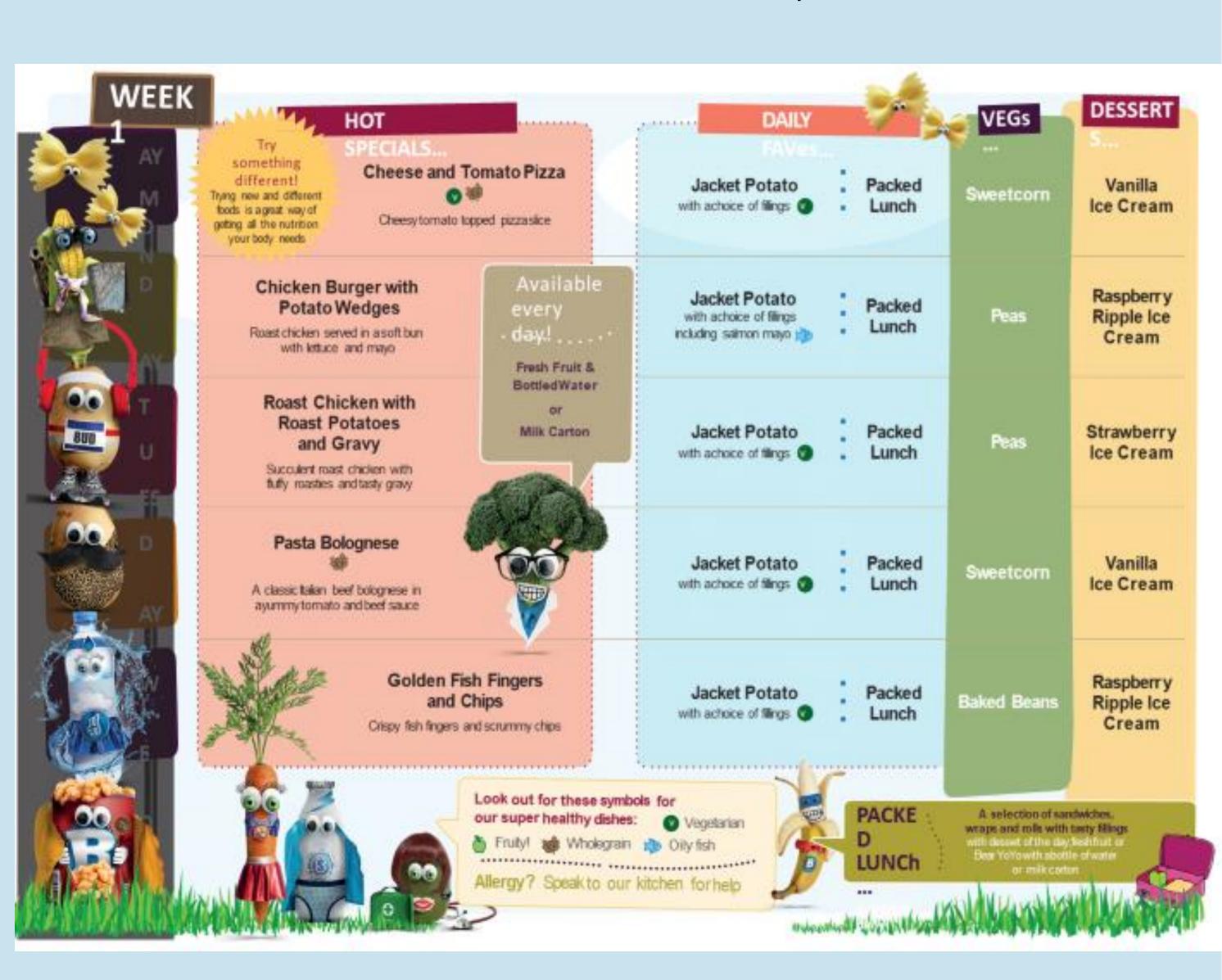
67% of parents told us that they would like their children to have a healthier packed lunch and that they would consider buying one if it was provided by the school

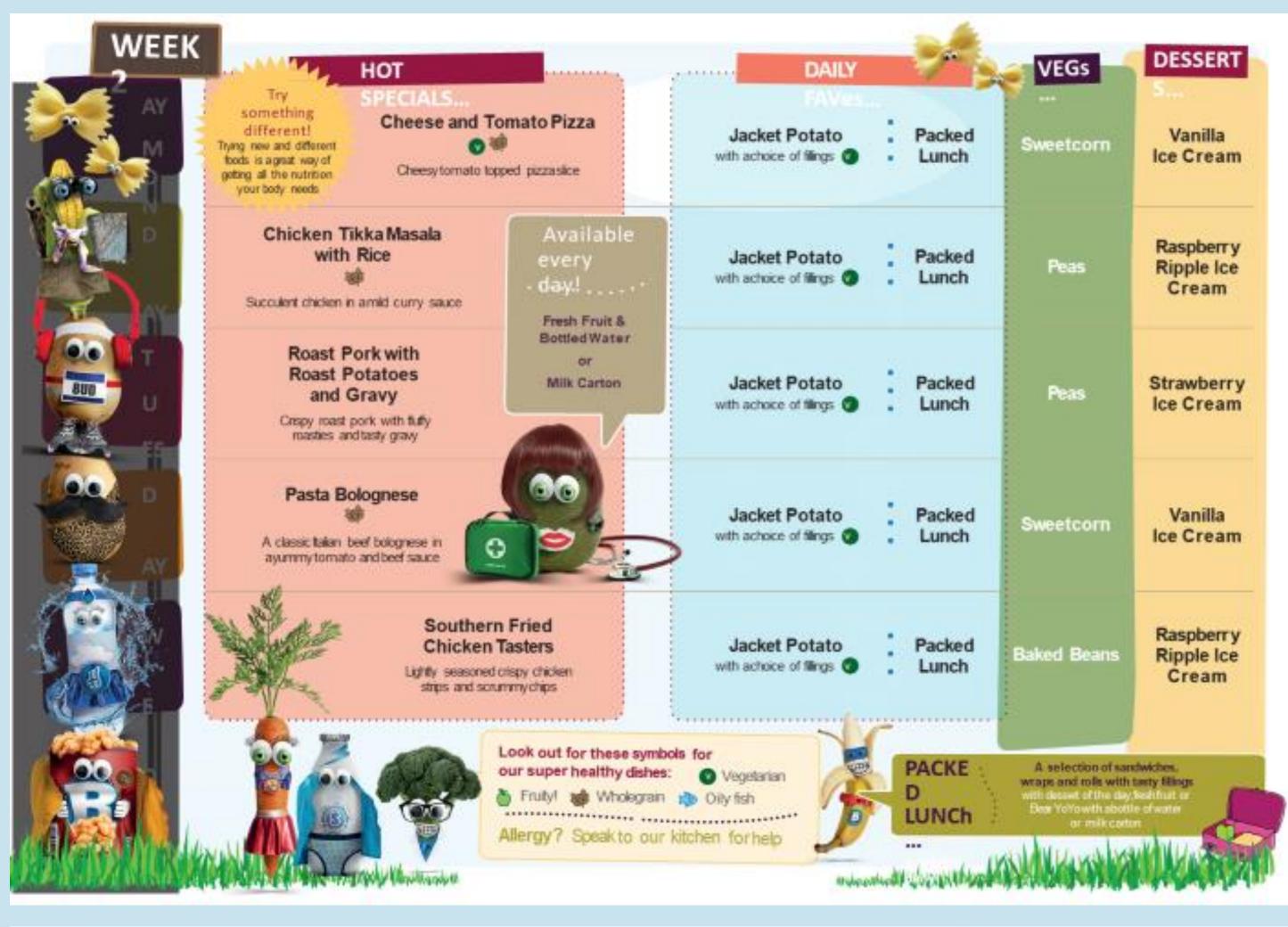
- The most popular fillings are ham and cheese
- The most popular bread carrier is sliced bread (the bread we use is 50/50!)
- 98% of packed lunches brought from home are not compliant to school food standards (based on a Leeds University study)
- Chartwells' packed lunches are compliant alongside our full offer

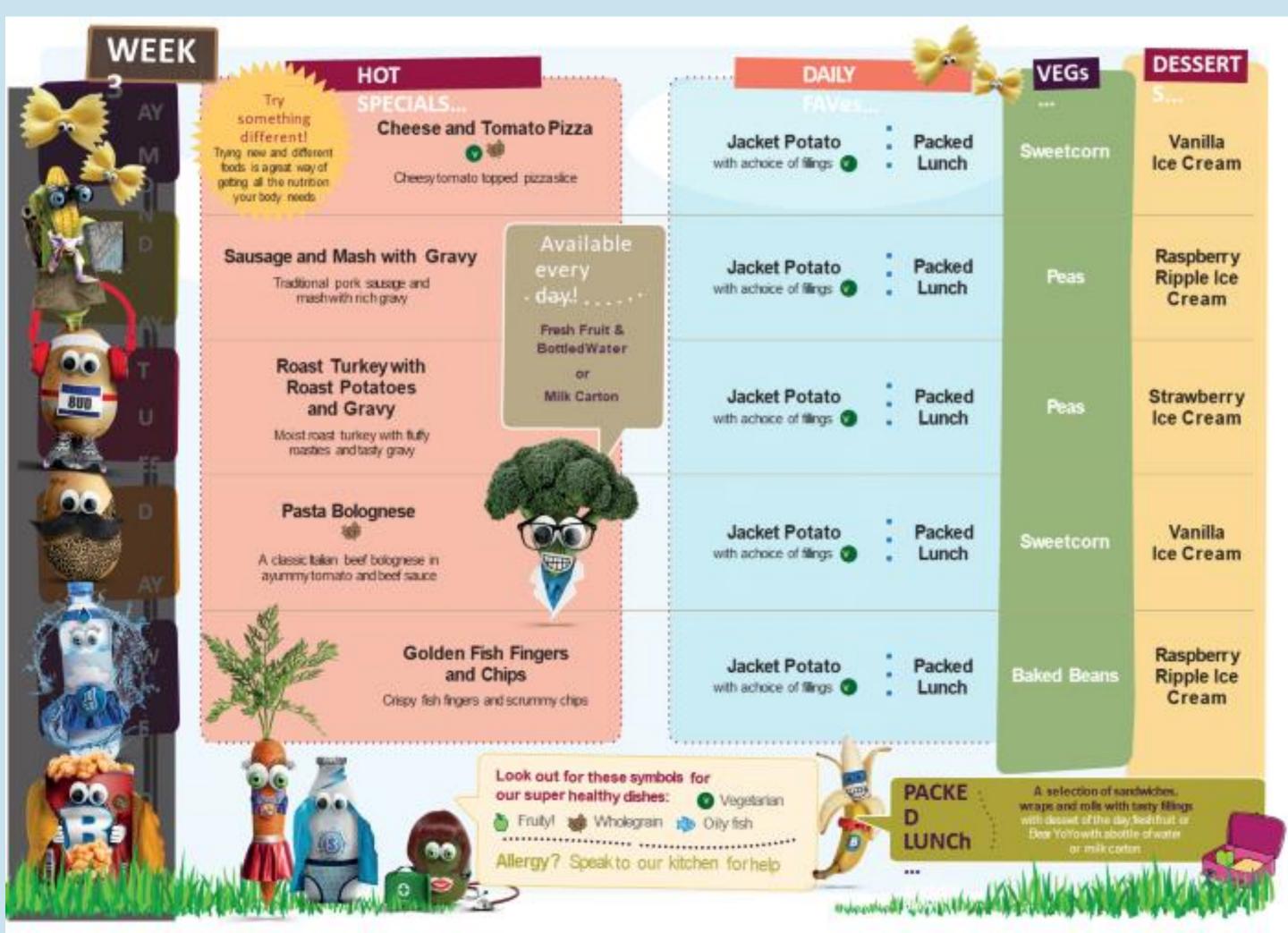


### Spring/Summer Menu

This is our Back To School Spring/Summer menu which will be using on our return in September.



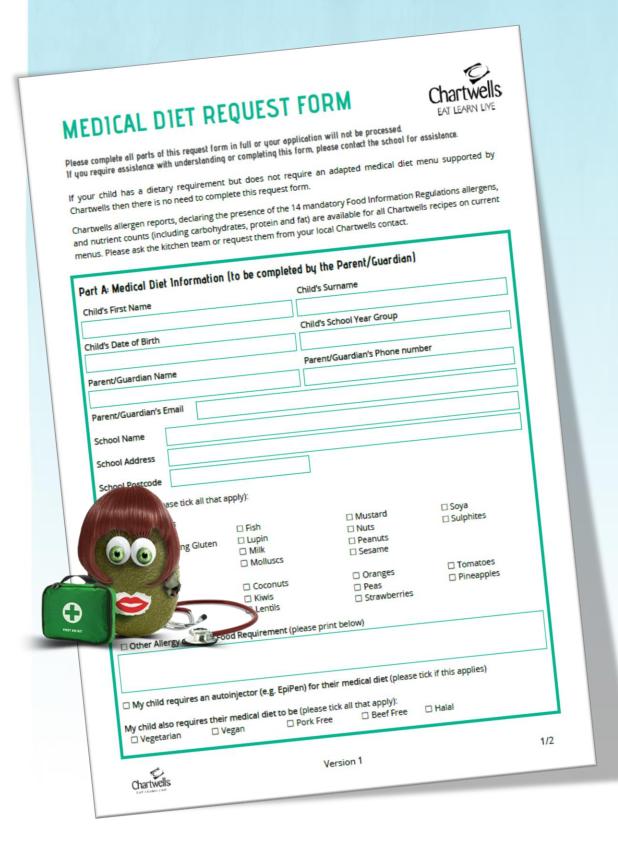




## Medical Diets - We're here to support!



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### How can we help?

- ✓ Fully supported and risk-assessed medical diet menus
- ✓ Dedicated team of Medical Diet Nutritionists
- ✓ Managed identification system to safeguard children

### All you need to do is...

☐ Complete a Medical Diet Request Form	)
☐ Provide supporting Medical Evidence	

e.g. doctor's note

☐ Return the completed request form & evidence to your school

### ... and we will do the rest.

Remember to let us know if any medical diet requirement changes

Find more information and our simple Parent Guide to Medical Diets on our website at: <a href="https://loveschoolmeals.co.uk/medical-diets/">https://loveschoolmeals.co.uk/medical-diets/</a>

### LEEDS UNIVERSITY STUD

A study was carried out to give insight into the standard of packed lunches around the country.

Only 1.6% of packed lunches in England meet the nutritional standards that school meals do

98/100 home packed lunches failed to meet nutritional standards

Most lunchboxes in the surveys contained crisps or other savoury snacks

1/3 of packed lunches includeda chocolate biscuits

White bread was in around 2 in 3
—— lunchboxes

### 21% contained all 3 of the below 'unhealthy' items

- Sweetened drinks or diet soft drinks
- Confectionary (such as chocolate and sweets)
- Savoury snacks (for example, crisps)

### School Food Standards

At Chartwells, we are required to follow a clear set of guidelines from the Government to ensure that we are nourishing our pupils.

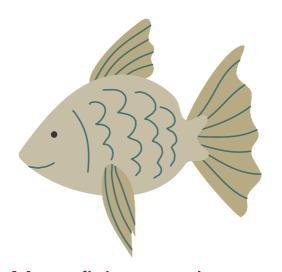
The school food standards are intended to help children develop healthy eating habits and ensure that they get the energy and nutrition they need across the whole school day. As a general principle, it is important to provide a wide range of foods across the week. Variety is key – whether it is different fruits, vegetables, grains, pulses or types of meat and fish.



Fruits and Vegetables

One or more portions of fruits and vegetablesevery day

At least 3 different fruits and vegetables a week



Meat, fish, eggs, beans

Aportion of food from this group every day

Aportion of meat or poultry on three or more days each week

Oily fish once or more every three weeks



Milk and Dairy

Aportion of food from this group every day



Foods high in fat, sugar and salt

No more than two portions of food that have been deep fried, batter coated or breadcrumb coated, each week

No confectionary, chocolate or chocolate covered products

Salt must not be available to add to food after cooking



Starchy Foods

One or more wholegrain varieties of starchyfood each week

One or more portions of food from this group every day



Healthier drinks

The only drinks permitted are

Plain water
Lower fat milk
Fruit or vegetable juice
(150mls max)

### Sugar Children are having over 2 times more sugar than they Reduction

It is more important than ever that we promote healthy eating habits in our children and play our part through nutrition education and the menus we serve our young customers.

should!

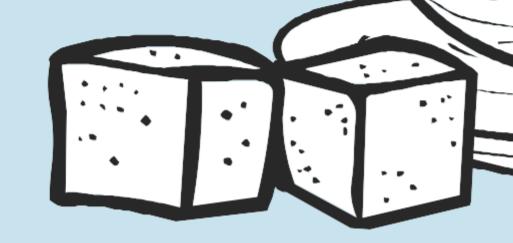
Chartwells are advocates of the public health reduction programme and have exceeded the 20% reduction target ahead of the 2020 deadline. A 33% reduction in total sugars across the school desserts has been achieved and all recipes meet the public health criteria.

This has been achieved by;

- Reformulation of popular recipes to reduce total sugar content
- Reduction in portion sizes of high sugar items staying within the school food standards portion guidelines
- Working with suppliers to reduce sugar content in products
- Innovative development for newdesserts
- Analysing menus year on year to ensure reduced sugar content
- Increasing the number of fruit-based desserts on the menu
- Raising awareness of sugar consumption through a range of nutrition education initiatives

Athird of sugar has been removed from Chartwells desserts – that's a huge 275 sugar cubes less per child per academic year!





## Beyond the

## Chartwells Kitchen

Our Beyond the Chartwells programme has been give a refresh! Delivered by a blend of Registered Nutritionists, Chefs and Food Ambassadors!

Investigating Ingredients



Acloser look at the food we eat, where it comes from and the many benefits it brings to our lives. Then back to basics using simple, fresh ingredients to discover the joys of real food

Fit Food



Fuelling goals and aspirations with the focus on the nutrition power offood. We encourage pupils to eat for results rather than instant gratification

Future Food



Seeing the bigger picture by understanding the need for sustainable approaches to food for the future of our planet. Giving pupils a deeper understanding of the real value of food

Global Havours



Exploring cultures through food. Encouraging pupils to taste and appreciate a variety of exciting food from around the world, such as the tasty dishes served from the Chartwells kitchen

Balance



Nourishing our bodies and encouraging a balanced lifestyle. Taking a holistic approach to wellbeing and understanding the importance of nutrients, hydration, sleep and much more

My Young Mind



Learning how to nourish our bodies and minds, taking a holistic approach to wellbeing. This is a feel-good module



We've also developed some new programmes to give children a greater insight into how their school meals are developed and give them hands on experience of cooking; bringing their school meals to life!



